

Learning Academy Quick Start

This guide will provide you with instructions to “get started” on your Juniper Networks learning path. You will learn how to set up your profile, learn how to navigate the site and learn how to access the latest Learning Academy promotions.

Getting Started

The first time you enter the Learning Academy, and each year following, you are required to select your Core Function or role within your organization, “Sales” or “Technical,” under the tab My Profile as shown in Figure 1. This important decision will determine the type of courses prescribed to you each time you log into the Learning Academy. You can always return to your My Profile tab if you decide to make any changes.

Core Function Basic Definition

- Sales - Account Manager (JNSA)
- Technical – Pre-Sales Engineer (JNSS)

Figure 1

Home Training Events Champion Programs Pat Staadman

Home / User / My Profile Profile: Technical Sales My Profile Language Selection Log Out

My Profile

Student Profile: Amy

Student Summary

Name	Amy	Email
Last Action	May 6, 2015	Company

Student Overview Student Profile Assignments Certifications Programs

CertManager

To ensure your profile information is in sync between the Learning Academy and "CertManager", the technical certification database, log-in to CertManager and click on "Update Personal" info. Enter your company name and company email address (not personal information). This will ensure credits are properly assigned to you as an individual and toward company achievement goals.

Learning Academy Quick Start Guide

Profile Details

Core function: Technical Timezone: Sydney, Melbourne, Canberra

Interests

Audience topics	<input checked="" type="checkbox"/> Enterprise
	<input checked="" type="checkbox"/> Service provider
Industry focus	<input type="checkbox"/> Education
	<input type="checkbox"/> Financial
	<input type="checkbox"/> Government
	<input type="checkbox"/> Healthcare
	<input type="checkbox"/> Utilities
Products sold	<input type="checkbox"/> Routing
	<input type="checkbox"/> Security
	<input type="checkbox"/> Switching
Solution focus	<input type="checkbox"/> Campus branch
	<input type="checkbox"/> Core
	<input type="checkbox"/> Data center
	<input type="checkbox"/> Edge
	<input type="checkbox"/> Wan
	<input type="checkbox"/> Wireless

CertManager Details

CertManager ID (Optional): 1234

Record Sharing

Yes, please allow my company to view my Learning Academy training records.

Save

Completing your profile

1. The Core function and Time zone are required entries. Be sure to press Save.
2. Entering your Prometric ID is optional but highly recommend. If you know your Prometric ID, it will assist us in offering you a complete view of the sales and technical training you have completed at Juniper Networks.

Home Page

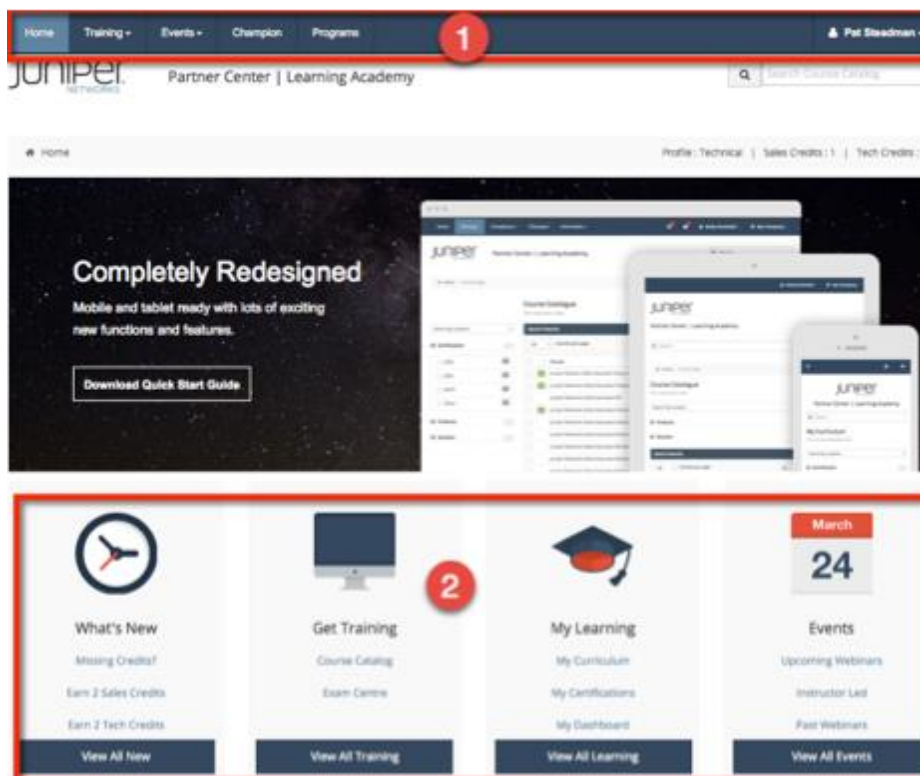
Now you are ready to the take courses.

1. Figure 2 is the Home Page. It is broken into 3 sections.

Section 1 – Navigation bar – always present as you complete courses in Learning Academy.

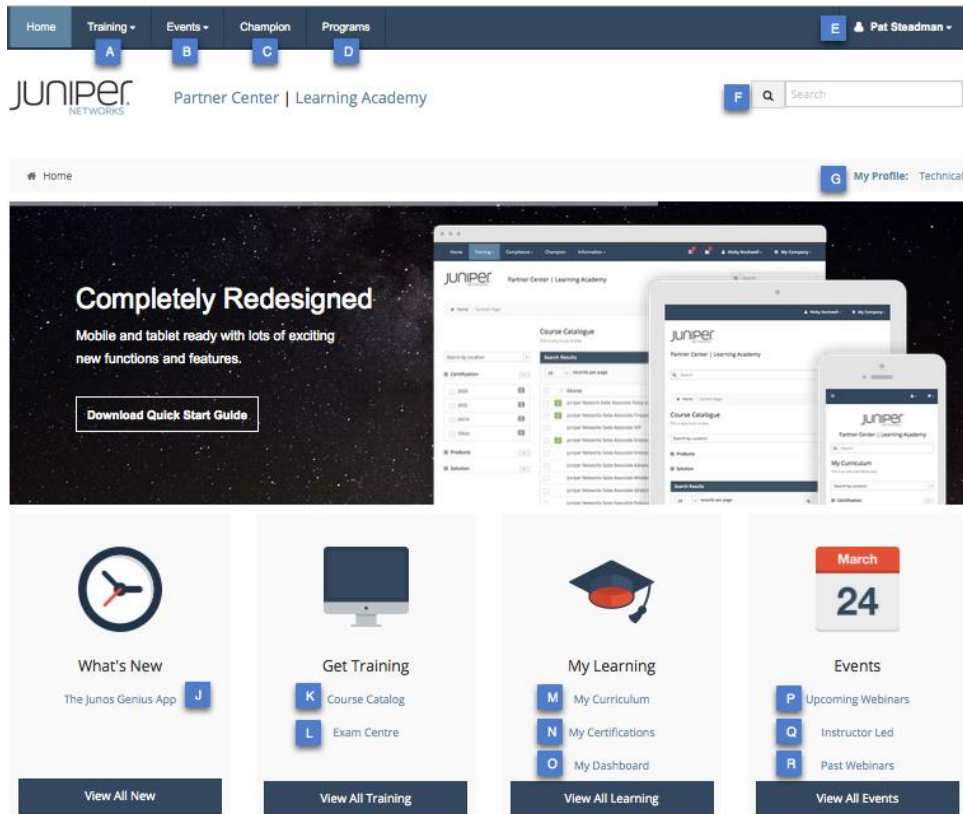
Section 2 – Information section to view your curriculums, transcripts, and find the latest webinars.

Figure 2



Home Page - Navigation

The Home page provides you with this information to take a course and learn more about Juniper partner programs. The Champion program is designed for our technical partners. The goal of this site is to provide you with clear instructions to join Junipers technical community.



A – Access to Course Catalog and your Learning Paths	K – Select (Product and Solution) courses based on personal needs
B – Access upcoming and past webinars	L – Direct access to test-out of a course
C - Find information on Champion program	M – Pre-built programs and initiatives curriculums
D - Find information on JPA, CEP, and JDA	N – Print your certificates and shows courses taken
E – Change your Profile (Sales or Technical)	O – View Pre-requisite history
F – Search Learning Academy course	P – Register for upcoming webinar
G – Current Profile setting	Q – Register for ILT or Local events
J – Find New courses	R – View past webinar recordings

Training -> Course Catalog

Course Catalog

The screenshot shows the Course Catalog interface. On the left, there are two main sections: 'Certification' and 'Product'. Under 'Certification', there are checkboxes for 'JNSA' (9 courses) and 'JNSS' (8 courses). Under 'Product', there are checkboxes for 'Routing' (66), 'Switching' (51), 'Security' (89), 'Support' (21), 'Wireless' (13), and 'Mobility' (20). The main area displays 'Search Results' with a search bar and a table of courses. The table has columns for 'Course Name', 'Audience', 'Level', and 'Actions'. The first row is 'Juniper Networks Sales Associate Firewall' (Audience: Sales, Level: Fundamentals). The second row is 'Juniper Networks Sales Associate IDP' (Audience: Sales, Level: Fundamentals). The third row is 'Juniper Networks Sales Associate Enterprise Switching' (Audience: Sales, Level: Fundamentals). The fourth row is 'Juniper Networks Sales Associate Enterprise Routing' (Audience: Sales, Level: Fundamentals). Each row has a '+' button to add the course and an eye icon to view details.

A – Expand and Collapse section	E – Sort by Course Name and Audience
B – Search for Product Authorization and 5 CEP Categories	F – Select button to build your own curriculum
C – Number of courses (i.e. Routing 66 Courses)	G – View and complete a course
D – Select title to view course description	H – Search by entering tag words (i.e. MX, Healthcare, Cold calling)

On-boarding Prerequisite Course

1. There are two Junos Fundamentals courses.

- Select “The Junos Software Advantage” if you plan to complete the JNSA and Sales courses.
- Select “Junos Operating System Highlights” if you plan to complete the JNSS and Technical courses.

Figure 3 displays the options by selecting the prerequisite checkbox in the navigation section. Courses are displayed to view and action buttons to select (+) or view (👁️) course details.

Figure 3

The screenshot shows the Course Catalog interface with the 'Prerequisite' checkbox selected under the 'Certification' section. The search results table shows two courses: 'Junos Operating System Highlights' (Audience: Technical, Level: Fundamentals) and 'The Junos Software Advantage' (Audience: Sales, Level: Fundamentals). Both courses have a green checkmark in the 'Course Name' column, indicating they are prerequisites. Each row has a '+' button to add the course and an eye icon to view details.

Training -> Course Catalog -> Selected Courses

Course Catalog Selected Courses **A**

Selected Courses			
Course Name	Audience	Level	Actions
<input checked="" type="checkbox"/> Junos Operating System Highlights	Technical	Fundamentals	B <input type="checkbox"/> <input type="checkbox"/> C
Juniper Networks Certified Associate Junos (JNCIA-Junos)	Technical	Fundamentals	<input type="checkbox"/>

A - Complete the course you selected in Course Catalog item F	C - Select button to view and start the curriculum track
B - Remove the course from selection area	

Training -> My Certification

Home > Training > My Certifications My Profile: Technical

My Certifications

[Download My Transcript](#) **A** | [Transfer Certs from existing account](#) **B**

Certification

- JNSS **3**
- JNSA **1**

Product

- Network Operating System **1**
- Routing **3**
- Wireless **1**

Solution

- Data Center **2**
- Edge **1**

Industries

- Service Provider **1**

Sales

- Sales Skills **5**


Award Level Progress

generalist **Certificate** | advisor **Certificate** **E** | master

Champion Level Progress

Champion Level | Aspiring | Innovative **G** | Ingenious

Progress



This section is for those participating in the Juniper Champion Program. It indicates your current Champion-level achievement status. **Click on the Champion-level logo**, and it navigates you to a page where you can download your Champion-level logo and access your achievement rewards.

Certifications and Champions eCertificates

25 records per page

Course	Type	Authorization Number	Pass Date	Expiry Date
F <input type="checkbox"/> Wireless LAN (WLAN) Fundamentals Course	Technical	IFWLAN010713010103	Jul 1, 2013	Jul 1, 2015
D <input checked="" type="checkbox"/> The Junos Software Advantage	Sales	JNSAJUNOS270514010001	May 27, 2014	
C <input checked="" type="checkbox"/> Team Selling	Technical	SSKTEAMSELLA070411010181	Apr 7, 2011	Apr 7, 2013
<input checked="" type="checkbox"/> Switching Innovative	Program	SWINNfc22ca022c7347f05a1e114f103dc3ff	Oct 27, 2014	Jan 1, 2016

A – Download to PDF document of all classes taken	E - Sales Master Status Level
B – Transfer certifications in Learning Academy	F - Learning Academy expiring course
C – Learning Academy expired course	G - Champion Level Progress
D - Learning Academy active course	

Training -> My Dashboard

My Dashboard

The Dashboard provides you with a snapshot of the sales and technical training you have completed in the Learning Academy. It also provides you with information on the Continuing Education Achievements and Champion Levels programs.

Based on the profile, credits earned will be assigned to either your "sales" or "technical" achievements.

2014 Dashboard Summary			Change Year
	Sales	Technical	
Lifetime Credits B	14	2	A
2014 Credits	1	0	
Achievement Level	Learner	Learner	
Champion Level	-	-	
Prerequisites	C	Completed	

A – Change year view	C– Prerequisites status of completion
B – Number of Lifetime credits (use as personal achievement)	

NEW Compliance Dashboard Portal

The compliance dashboard was designed to help partners review all of the training requirements for the Juniper Partner Advantage Program. It includes access to all Champion, Support Services, and Professional Services training data. It provides you a gap analysis on individual's achievements and requirements that they need to complete. Download the data into Excel for further review.

For a partner to obtain administrative access to this data requires a Var-id, Email ID, and Partner Name. Send an email request to learningacademy@juniper.net. Instructions will follow. A training video in the dashboard provides you more details on the UI interface. Note - The Email ID of the manager or administrator needs to create a profile in Learning Academy before they obtain access to the portal.

The portal allows the manager to assign a course. The individual can view the assigned course by selecting Training -> Course Catalog. A tab "Selected Course" will show all assigned courses.

The screenshot displays two main sections of the dashboard. The top section, 'Company Summary', shows details for a company with ID 59084, Level ELITE, Type JPartner, and Country United States. Below this are navigation tabs: Company Overview (A), Assignments (B), Certifications (C), Students (D), Programs (E), Support Program (F), and Champion Program (G). The bottom section, 'Support Specialists Overview', includes a 'Download' button (H) and a table with columns for Routing, Switching, and Security. Below the table is a 'Details' section with a filter and a table listing support specialists with columns for Email, Name, Support Program, and Expiry Date.

A – View company details	E – Display all accreditation and other programs
B – Assign a course to your partner or employee	F - Display all Support Services requirement completed and required
C – Shows all certifications earned by company	G – Display all Champions requirement completed and required
D– Display all employees or individuals at a particular partner	H – Download data into an Excel spreadsheet

Please contact learningacademy@juniper.net for support